



PO Box 13327
Pensacola, FL 32591

August 10, 2016

Name
Address
City, State Zip Code

**Re: Your CNA Group Long-Term Care Insurance Plan with The University of Texas System,
Policy #10025.**

Thank you for having trusted CNA as the insurance company for your Long Term Care Insurance coverage.

As of September 1, 2016, the payroll deductions for your Group Long Term Care Insurance plan that have been provided through The University of Texas System will be discontinued. Starting in September 2016 billing for this benefit will be managed directly with CNA. The last payroll deduction for this plan through your employer will be in the month of August. Beginning in September 2016 you may keep your coverage by paying your premiums directly to CNA, rather than by payroll deduction.

As indicated above, even though the payroll deductions are being discontinued, CNA will offer all member participants in the plan the option to continue their existing coverage on a direct-billed basis. ***As long as premiums are paid as agreed, your CNA group long-term care insurance benefit plan will not change, and your current certificate of insurance will remain active with no change.***

You should receive your first bill by mid-October, which will be for coverage for the months of September, October and November 2016.

- **If you choose to continue the coverage, please pay the premium due.**
- **If you wish to cancel your coverage, write "Cancel" on the bill and return the bill to CNA.**

You may request a different billing frequency by calling CNA's Customer Service Center at 1-800-528-4582. Your direct billing options include quarterly, semi-annual, and annual billing. After the first quarterly bill has been paid, you may also choose to enroll in a monthly automatic payment option (Electronic Funds Transfer) from a checking or savings account.

If you have any other questions, please feel free to contact the CNA Group Long-Term Care Customer Service Center at 1-800-528-4582 Monday through Friday, 8:00 a.m. to 6:00 p.m. Eastern Time.

We thank you for your cooperation during this transition.

CNA Customer Service Center